

9. REPORT LOST OR STOLEN DEVICES:

If your device is lost or stolen, report it immediately to your digital financial platform and your mobile service provider. Most platforms offer features to remotely lock or wipe your device to protect your information.



10. UTILIZE CONSUMER SUPPORT SERVICES:

Familiarize yourself with the support services offered by your digital financial platform and the Consumer Council of Fiji. Reach out for assistance in case of any issues or concerns.

By following these simple yet crucial steps, you can enjoy the benefits of digital finance with confidence. Remember, your financial security is in your hands. Stay informed, stay secure!

For more information and assistance, contact the Consumer Council of Fiji on the toll-free number 155



Suva Office

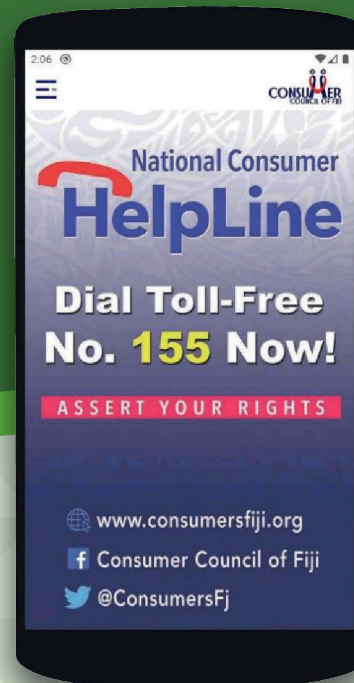
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PROTECT YOUR CASH: A GUIDE TO SECURE DIGITAL FINANCE

Welcome to the digital age of finance! As you embrace the convenience of digital financial platforms, you need to safeguard your hard-earned cash. This brochure provides valuable tips from the Consumer Council of Fiji on how to protect your funds and ensure a secure digital financial experience.

1. CHOOSE REPUTABLE PLATFORMS:

When selecting a digital financial platform, opt for well-established and reputable services. Check for official certifications and user reviews to ensure reliability.

2. SECURE YOUR DEVICES:

Keep your devices secure by using strong passwords, enabling biometric authentication, and regularly updating your software. Avoid accessing financial platforms on public computers or unsecured Wi-Fi networks.



3. USE TWO-FACTOR AUTHENTICATION (2FA):

Enhance the security of your accounts by enabling 2FA. This adds an extra layer of protection, requiring a second form of verification in addition to your password.

4. MONITOR YOUR ACCOUNTS REGULARLY:

Stay vigilant by regularly checking your digital financial accounts for any unauthorized transactions. Report any suspicious activity to the platform and your bank immediately.



5. BEWARE OF PHISHING ATTEMPTS

Be cautious of phishing emails, messages, or calls attempting to extract your personal information. Avoid clicking on suspicious links and only provide sensitive information through official channels.

6. KEEP PERSONAL INFORMATION CONFIDENTIAL:

Protect your personal information. Avoid sharing sensitive details like PINs, passwords, or account numbers with anyone. Legitimate financial institutions will never ask for this information through unsolicited messages.

7. SET TRANSACTION ALERTS:

Take advantage of transaction alerts provided by your digital financial platform. These alerts notify you of any activity on your account, helping you quickly identify and address any issues.

8. EDUCATE YOURSELF:

Empower yourself with knowledge about common scams and frauds in the digital financial space. Stay informed about the latest security features and updates provided by your chosen platform.

