



@CCoFiji



Consumer Council of Fiji



www.consumersfiji.org



Mobile App

29 January 2024

PRESS RELEASE

Consumer Council of Fiji Issues Warning Against Absolute Aluminium for Breach of Contract and Non-Delivery of Services

The Consumer Council of Fiji, in its ongoing commitment to safeguard consumer rights and interests, is issuing an alert to consumers against Absolute Aluminium for repeated instances of breaching contracts and failing to deliver services after accepting substantial payments from consumers.

Over the past few years, the Council has been inundated with complaints from consumers who have fallen victim to Absolute Aluminium's deceptive practices. Despite promising quality aluminium works and accepting significant payments, the company has consistently failed to fulfill its obligations, leaving consumers in distress and financial loss.

In the latest developments, the Council has received two additional complaints against Absolute Aluminium, bringing the total monetary value of unresolved issues to approximately \$100,000. These complaints highlight a disturbing pattern of misconduct by the company, wherein payments are accepted with no intention of completing the contracted work.

Seema Shandil, CEO of the Consumer Council of Fiji, expressed deep concern over Absolute Aluminium's disregard for consumer rights and emphasized the need for consumers to exercise caution when engaging with such businesses. She stated, "It is unacceptable for companies like Absolute Aluminium to take advantage of consumers through deceitful practices. The Consumer Council of Fiji stands firm in its commitment to protect consumers from such exploitation."

In light of these egregious actions, the Council urges consumers to refrain from conducting any dealings with Absolute Aluminium and its agents. Consumers are advised to thoroughly research and verify the reputation and track record of companies before entering into any financial transactions.

For further inquiries or to report consumer grievances, individuals are encouraged to contact the Consumer Council of Fiji on the toll-free number 155.